

# COVID-19 Employee Health Screening

Clearspeed Verbal™ voice analytics product delivers a powerful vetting solution for organizations facing the challenge of keeping a healthy workforce and screening for COVID-19. Our breakthrough voice analytics platform is ideally suited for organizations that need to scale their workforce and perform services for customers as fast as possible while minimizing exposure and spread of the virus.\* Through the power of voice technology, individuals screened as low-risk can be fast-tracked, while those identified as high-risk can follow additional precautions before hiring or continuing to work.

## The Challenge

The increased spread of COVID-19 in the world presents employers with significant workplace challenges. Now more than ever, organizations must take action to ensure a safe environment for both employees and customers. However, options are limited when it comes to screening employees and new hires. The current methods are not accurate enough and require resources to initiate, store, and analyze.

- **Temperature screening** can only detect those with active symptoms and can miss those who are asymptomatic.
- **Written questionnaires** can be answered incorrectly by employees who are afraid of losing their job or new hires in need of a job.

What organizations need is a faster, more reliable solution that delivers accurate, automated risk assessments.

## The Solution

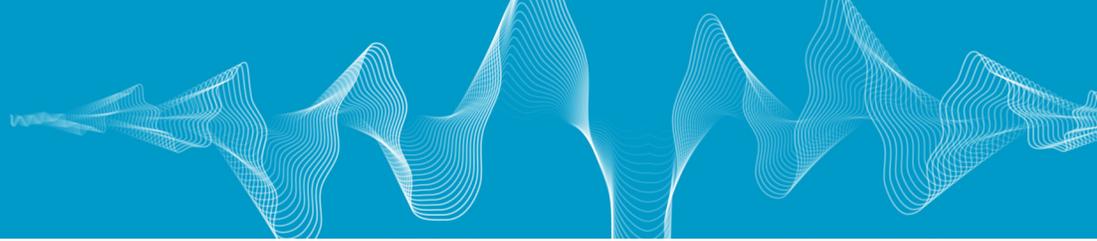
Clearspeed Verbal provides an additional point of reference for evaluating COVID-19 exposure, and is built on our powerful Remote Risk Assessment (RRA®) technology that leverages validated voice analytics to accurately flag low-to-high risk levels. Low-risk individuals can be automatically cleared in the approval process after a 5-minute phone interview of yes/no questions. For a high-risk alert, the individual may need to take additional steps before receiving approval to return to work such as a 1:1 interview, additional screening, or more extensive measures.

POTENTIAL HEALTH RISK QUESTIONS*	
<b>QUESTION 1</b>	Have you tested positive for the Corona virus?
<b>QUESTION 2</b>	Have you been exposed to anyone who has tested positive for the Corona virus?
<b>QUESTION 3</b>	During 2020, have you traveled to China, Italy, Iran, South Korea or Europe?
<b>QUESTION 4</b>	Have you experienced a fever, persistent cough, shortness of breath, or fatigue in the past 7 days?



- **Identify risk** and unnecessary exposure, faster
- **Build a trusted process** that promotes a fast, fair evaluation process
- **Discover blind spots** in current risk identification processes
- **Reduce spending** during the risk identification process
- **Automate** part of the risk identification process and save time clearing low-risk individuals
- **Allocate resources efficiently** to further evaluate high-risk flags

\* Local and state Departments of Health are recommending that all employers put COVID-19 screening protocols in place for both workers and employees entering facilities. For more information, see guidelines from [OSHA](#) and the [Department of Health](#).



## Clearspeed Workflow – Implementation in Days not Weeks

Clearspeed works together with your organization to deliver this unique and effective solution – from anywhere in the world, in any language, and without bias – to screen for individual risk at scale.

### Clearspeed + Organization



#### Design/Optimization

During our initial meetings, Clearspeed will discover your organization’s processes and risk objectives to optimize the design of the solution to achieve results, implement quickly, and add maximum value.



#### Training/Communications

Clearspeed will create a communication plan for stakeholders to assist in a seamless execution, outlining goals, processes, and objectives.



#### Data Analytics and Evaluation

Within 24 hours, results are available to enable next steps for effective processing of low-to-high risk evaluations to make better and faster informed, data-driven decisions.



#### Escalation / Business Implementation

Clearspeed will continue to scale, modify and implement our solution to maximize value.

### Working Healthy Together Program



#### Employee Health Screening

New, active, and returning employees are scheduled for an automated voice questionnaire.



#### 5-Minute Telephonic Questionnaire

Individual receives a text message notifying them to call the Screening Center to take a short phone questionnaire.



#### Within Hours, RRA Results are Delivered

Individual responses are processed and analyzed and given a screening evaluation “Green” or “Red.”



#### Green = Fast Track

#### Red = Additional Verification Steps

Green label – Employee fast-tracked back to work and for new hires to proceed to next step in process.

Red label – Employee proceeds through the standard process where follow-up steps are taken to protect the health of co-workers and customers.

Click the link below to listen to a short, 1+ minute demo:

[HEAR A DEMONSTRATION](#)

## About Clearspeed™

Clearspeed™ voice analytics technology provides unique risk alerts based on an individual’s vocal responses. It can be quickly and effectively applied for fraud, security, or safety risk screening to clear the low-risk majority while identifying potential high-risk responses that are often missed. Leading global corporations and government organizations use Clearspeed to build trust in their people and vetting processes in hiring, claims, applications, insider threats, compliance, and workplace safety. [www.clearspeed.com](http://www.clearspeed.com)